

The Ghostfinder Paranormal Society

TERMS & CONDITIONS

No persons under the age of 18 are permitted to attend any events delivered or hosted by the Ghostfinder Paranormal Society.

The Ghostfinder Paranormal Society values all our clients and we aim to make as many of our events as accessible as possible but unfortunately due to the conditions of some of the buildings this is not always possible and we have to ensure that safety is paramount, therefore some of our locations are not suitable for clients with certain physical disabilities. For any additional information regarding our locations and accessibility please call us on 07590 654109 or email info@ghostfinder.co.uk

Due to health & safety restrictions at our locations pregnant women are not allowed on any of our events.

You will act in a responsible manner at all times and respect the needs of others in your group.

You will not cause harm or injury to anyone else or put yourself or anyone else in immediate or perceived danger.

You will respect the nature of the event and behave accordingly.

When leaving the event you will ensure that due to the lateness of the hour you will respect the needs of nearby residents by leaving quietly and quickly.

Absolutely no alcohol or drugs are permitted on any event with the Ghostfinder Paranormal Society. If anyone appears to be under the influence of alcohol or drugs and/or is suspected of bringing either alcohol or drugs to an event they will be asked to leave immediately and will not be refunded for any part of monies already paid for the event.

The GPS team will use their own discretion and have the ultimate decision to evict and remove anyone whom they consider to be disrupting the event, or behaving in an inappropriate manner due to the influence of alcohol or drugs. Tickets will not be refunded.

The GPS team will immediately remove any person or persons from a location who is deemed to be spoiling the event for other participants by behaving disrespectfully. Tickets will not be refunded.

There are strict laws on smoking indoors and the Ghostfinder Paranormal Society does not allow anyone to smoke or to bring any naked flame to any of our events. This includes candles and matches.

Unless otherwise stated there are no sleeping facilities at our events. We suggest that you bring a comfortable cushion to sit on whilst carrying out vigils or taking breaks.

The Ghostfinder Paranormal Society will not be liable for any damage or loss to property and personal equipment either on the journey to the event, during the event, or on the journey back home from the event. This includes any damage that may be caused by any spiritual or poltergeist activity during the event.

It is important that each client is aware that they attend the events at their own risk. The Ghostfinder Paranormal Society accept no liability for any accident/incident/injury to a client however it may be caused.

The Ghostfinder Paranormal Society attempt to foresee any potential problems or hazards in order to eliminate them before each event. However, due to the nature of paranormal events and the locations, accidents can still happen. We encourage all our clients to have their own third party public liability insurance.

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Although The Ghostfinder Paranormal Society has its own public liability insurance, some of our policies may not be covered due to the fact that the location boundaries are beyond normal public access categories.

By accepting and agreeing with these terms and conditions you are further indemnifying the promoters/organisers/individuals from and against all legal liability in respect of any claims, damages, costs, penalties, actions, demands, proceedings, any kind of legal suits, losses or expenses amounted in respect of or arising out of the injury to or the death of any person, or persons, or damage to any property arising from the client participation and involvement in the event or activity or premises pertaining to the event.

The Ghostfinder Paranormal Society accepts no responsibility for any clothing, equipment, damage to vehicles, parking fines, towing or clamping of vehicles. All property and effects belonging to you are your responsibility and we would urge you to protect your property and keep all said articles safe whilst attending the event.

There are occasions when events are cancelled due to circumstances beyond the control of The Ghostfinder Paranormal Society. If an event is cancelled then you will be given a full refund of monies paid for the said event. However, if the event is rescheduled The Ghostfinder Paranormal Society may set limitations on any refunds requested. We will endeavour to ensure that you are made aware of a cancelled event as soon as possible. However, if this has not been possible, The Ghostfinder Paranormal Society will not refund any expenses incurred due to the cancellation of an event, this includes travel and hotel expenses.

When any part of an event is in the open air it is obviously going to be affected by the weather conditions. Although in very rare circumstances would this have an affect on the event; however The Ghostfinder Paranormal Society reserve the right to move the event into covered conditions. This is very rare and it is the responsibility of the client to ensure that they are wearing appropriate clothing and are protected against the weather.

In the event of severe adverse weather conditions The Ghostfinder Paranormal Society reserve the right to cancel an event. As much notice as possible will be given to guests prior to travelling to the event. However, if the weather is such that any member of The Ghostfinder Paranormal Society team is unable to reach the event then they will deem the event to be inaccessible and therefore cancelled. This may happen as late as guests travelling en route to the event. The Ghostfinder Paranormal will, however, endeavour to ensure that this is the last option taken and will always work towards the event going ahead as planned.

The Ghostfinder Paranormal Society use responsible and reputable paranormal investigators from the GPS team on every event. However, they can only offer you their own perspective and this should be considered when deciphering information.

You are responsible for making your own decisions about what you are experiencing and act according to your own beliefs not the beliefs of others. The Ghostfinder Paranormal Society recognise that statements made by a guest host, or investigator are not a reflection of The Ghostfinder Paranormal Society policies and opinions. There are no guarantees in relation to what the truth is and what may be an offered opinion.

The Ghostfinder Paranormal Society holds all their events at locations that have previously demonstrated paranormal activity witnessed and recorded by the team and/or others. It is impossible to guarantee what activity may occur during an event. This may be minimal or very intense resulting in injury to yourself or your clothing due to the level of paranormal activity.

The Ghostfinder Paranormal Society accepts no responsibility for whatever may occur as a result of any paranormal activity. It also accepts no responsibility if minimal or no activity is experienced on an event.

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The Ghostfinder Paranormal Society suggest that due to the lateness of the investigation you make arrangements that ensure you are not too tired to drive and perhaps book into a hotel or guest house prior to the event.

Remember tiredness can kill so take a break and do not drive home if it late or you feel sleepy.

These terms and conditions are non-negotiable and your booking of an event demonstrates acceptance by you, the guest.

These conditions and any contract into which they are incorporated shall be subject to English Law and the exclusive jurisdiction of the Courts of England.

The Ghostfinder Paranormal Society will endeavour to ensure that your time spent at the location is fruitful and rewarding and between us we should all have an experience that will never be forgotten.

REFUND POLICY

Refunds for events paid in full except:

For any cancellation before a four (4) week period prior to the event we will issue a full refund less a 10% cancellation charge. This percentage relates to the full cost of the event.

Cancellations or requests for a refund less than three (3) weeks prior to the event will be paid less a 25% cancellation charge. This percentage charge relates to the full cost of the event.

Any request for a refund between two (2) and three (3) weeks prior to the event will be paid less a 50% cancellation charge. This percentage charge relates to the full cost of the event.

No refunds will be given less than two (2) weeks prior to the event.

If a guest is unable to attend their ticket can be transferred to an alternative guest if The Ghostfinder Paranormal Society are notified at least one (1) week before the event date.

BEHAVIOUR POLICY

We want all of our guests to enjoy our events and to feel safe; one disruptive guest can have an adverse effect on any event. We would therefore like you to read and agree to the terms set out in this policy.

There is a strict behaviour code on our events which all guests should be made aware of.

No behaviour will be tolerated that has a detrimental impact on the event or the other guests. Any behaviour deemed inappropriate will be dealt with swiftly and the person or people concerned will automatically be removed from the event regardless of any transport difficulties or any adverse weather conditions.

We would be grateful if you could contact us as soon as possible to let us know if you are unable to attend an event, even if it is on the day of event so that we are aware that you will not be arriving and can inform our staff.

***Signed: Barri Ghai & Ian Wilce
(Founders of The Ghostfinder Paranormal Society)***